

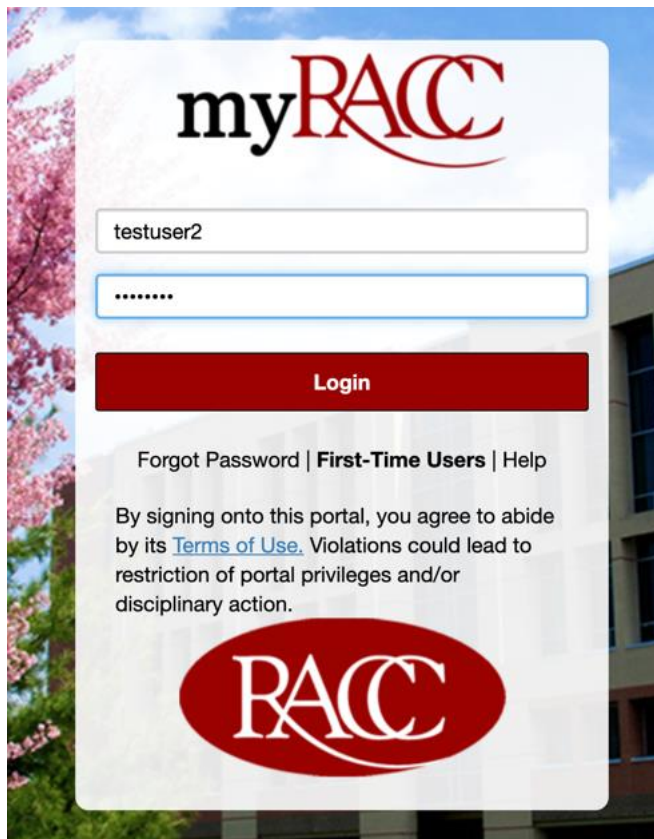
Campus Portal – myRACC

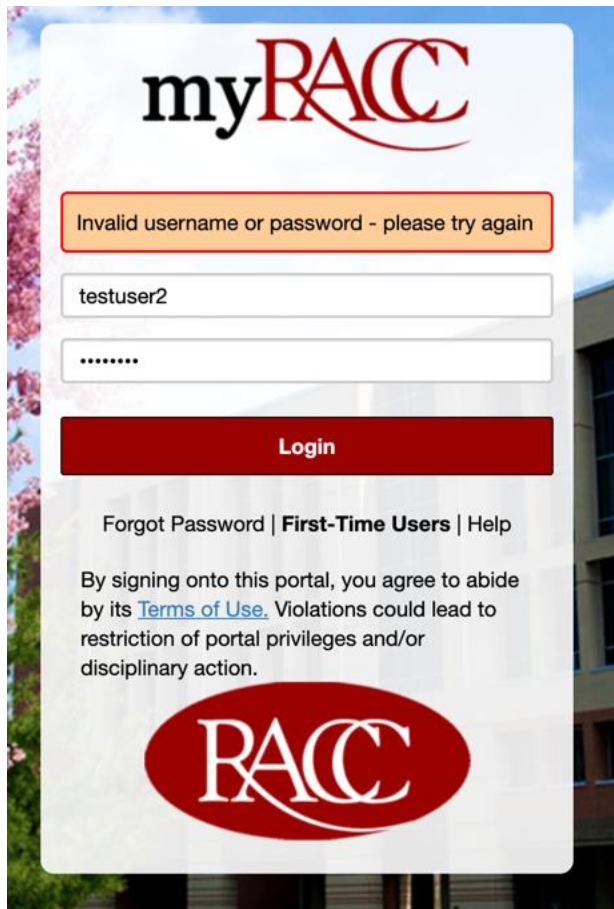
Login URL: <https://myracc.racc.edu>

Current User Login

Current students, staff and faculty will continue to use their same username and password. There are no changes. The login page will look familiar, but the process will contain more steps.

Step 1. Login with your same username and password. If you enter the wrong username or password, you will see an error message.

The image shows the myRACC login page. At the top, the 'myRACC' logo is displayed in a serif font. Below the logo are two input fields: the first contains the username 'testuser2' and the second contains a masked password '*****'. A red 'Login' button is positioned below the password field. Underneath the button, there are links for 'Forgot Password', 'First-Time Users', and 'Help'. A disclaimer states: 'By signing onto this portal, you agree to abide by its [Terms of Use](#). Violations could lead to restriction of portal privileges and/or disciplinary action.' At the bottom is a large red oval logo with the word 'RACC' in white serif font. The background of the page features a blurred image of a building and pink cherry blossoms.

The image shows a login portal for myRACC. At the top is the myRACC logo. Below it is an orange error message box that says "Invalid username or password - please try again". There are two input fields: the first contains "testuser2" and the second contains seven dots. Below the fields is a red "Login" button. Under the button are links for "Forgot Password", "First-Time Users", and "Help". A paragraph of text states: "By signing onto this portal, you agree to abide by its [Terms of Use](#). Violations could lead to restriction of portal privileges and/or disciplinary action." At the bottom is a large red oval with the white text "RACC".

myRACC

Invalid username or password - please try again

testuser2

.....

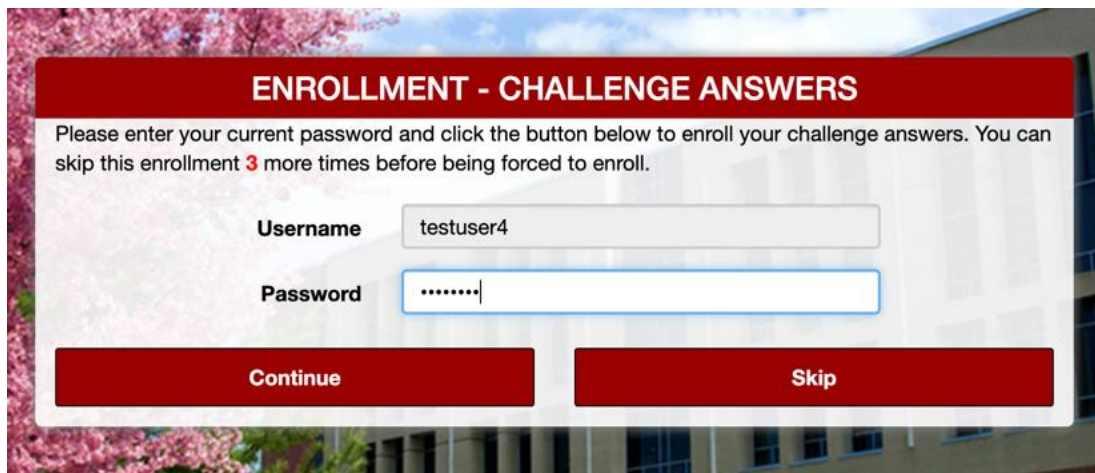
Login

[Forgot Password](#) | [First-Time Users](#) | [Help](#)

By signing onto this portal, you agree to abide by its [Terms of Use](#). Violations could lead to restriction of portal privileges and/or disciplinary action.

RACC

Step 2. You will next be prompted to answer challenge questions. You can only skip this step 3 times.

The image shows a screen titled "ENROLLMENT - CHALLENGE ANSWERS" in a red header. Below the header, text reads: "Please enter your current password and click the button below to enroll your challenge answers. You can skip this enrollment 3 more times before being forced to enroll." There are two input fields: "Username" with the value "testuser4" and "Password" with seven dots. At the bottom are two red buttons: "Continue" and "Skip".

ENROLLMENT - CHALLENGE ANSWERS

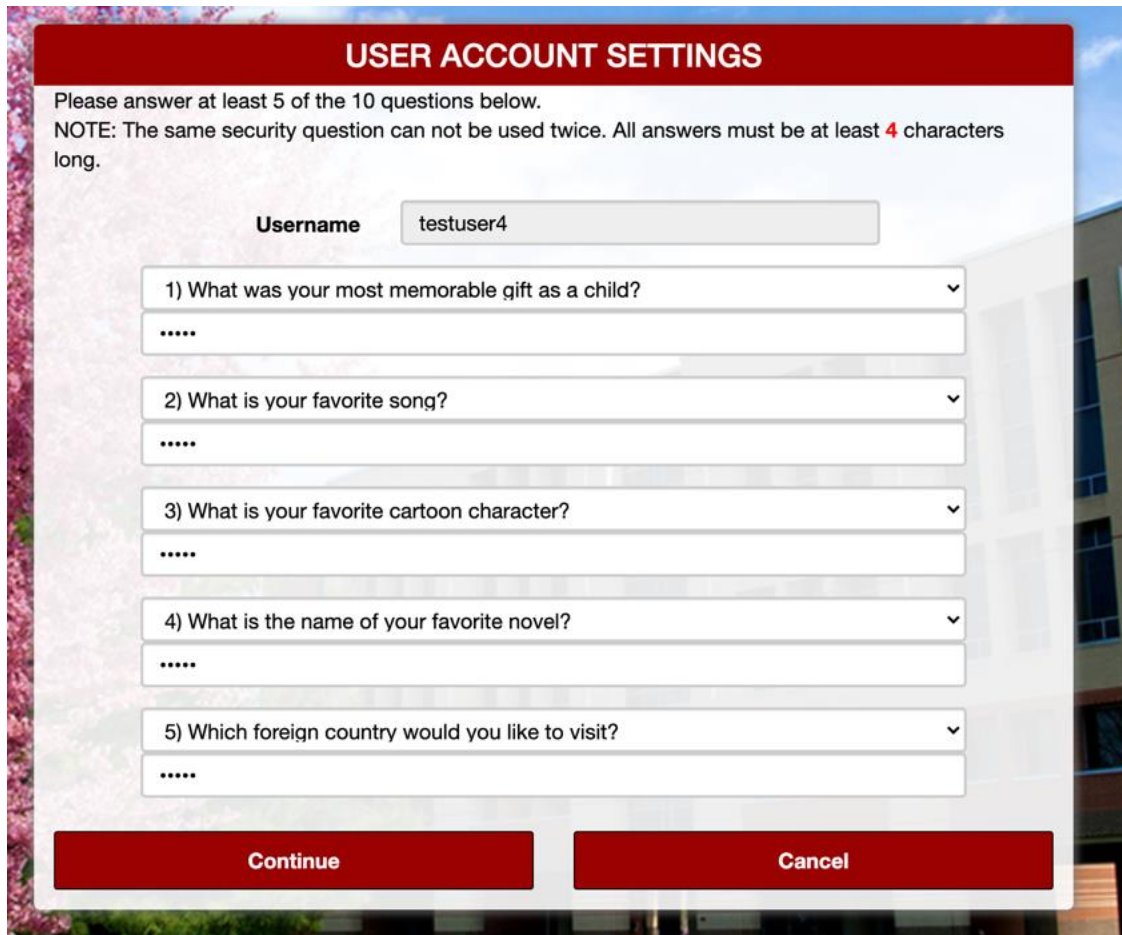
Please enter your current password and click the button below to enroll your challenge answers. You can skip this enrollment 3 more times before being forced to enroll.

Username testuser4

Password

Continue Skip

Step 3. After answering your challenge questions, click on the continue button. Please note you cannot use the same question twice and all answers must be at least 4 characters long.



USER ACCOUNT SETTINGS

Please answer at least 5 of the 10 questions below.
NOTE: The same security question can not be used twice. All answers must be at least 4 characters long.

Username testuser4

1) What was your most memorable gift as a child? ▼
.....

2) What is your favorite song? ▼
.....

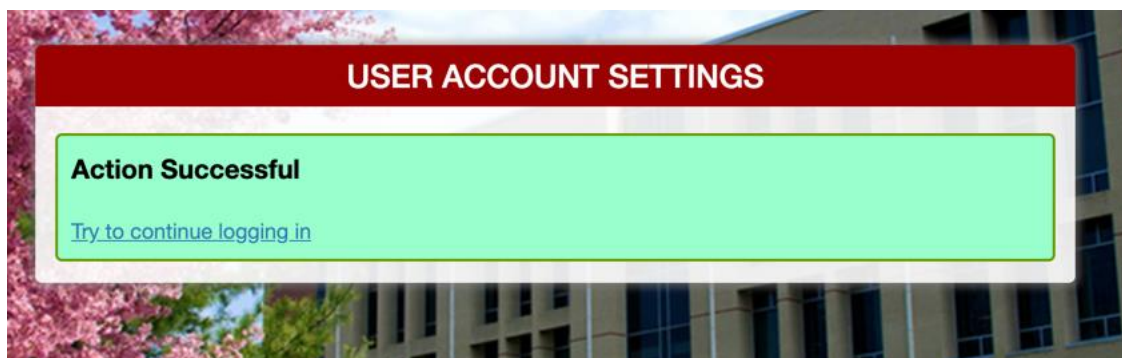
3) What is your favorite cartoon character? ▼
.....

4) What is the name of your favorite novel? ▼
.....

5) Which foreign country would you like to visit? ▼
.....

Continue **Cancel**

Step 4. If successful you will see a green success message. Proceed by clicking “Try to continue logging in”.

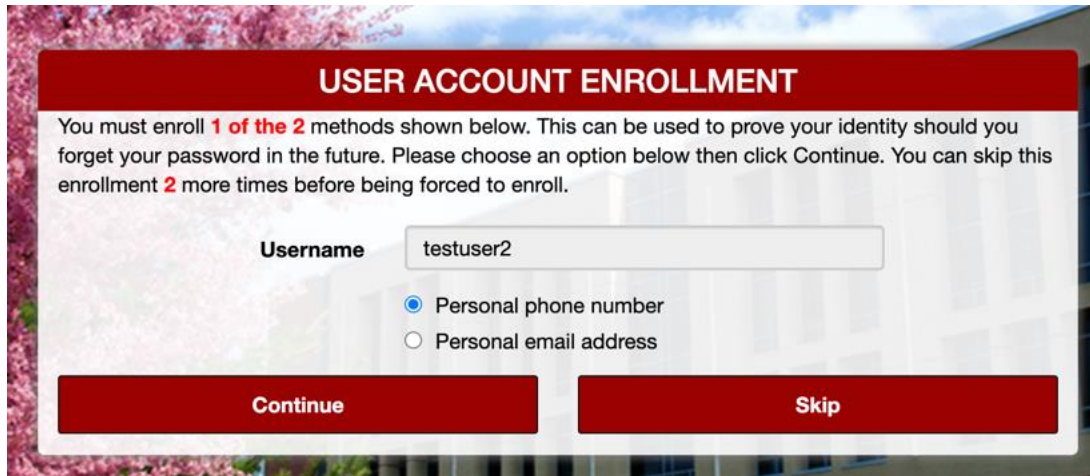


USER ACCOUNT SETTINGS

Action Successful

[Try to continue logging in](#)

Step 5. You must enroll your cell phone number or email address to verify your identity and receive your one-time passcode (OTP). If you have a cellphone, this is the easiest option. You can only skip this step 2 more times in order to continue.



USER ACCOUNT ENROLLMENT

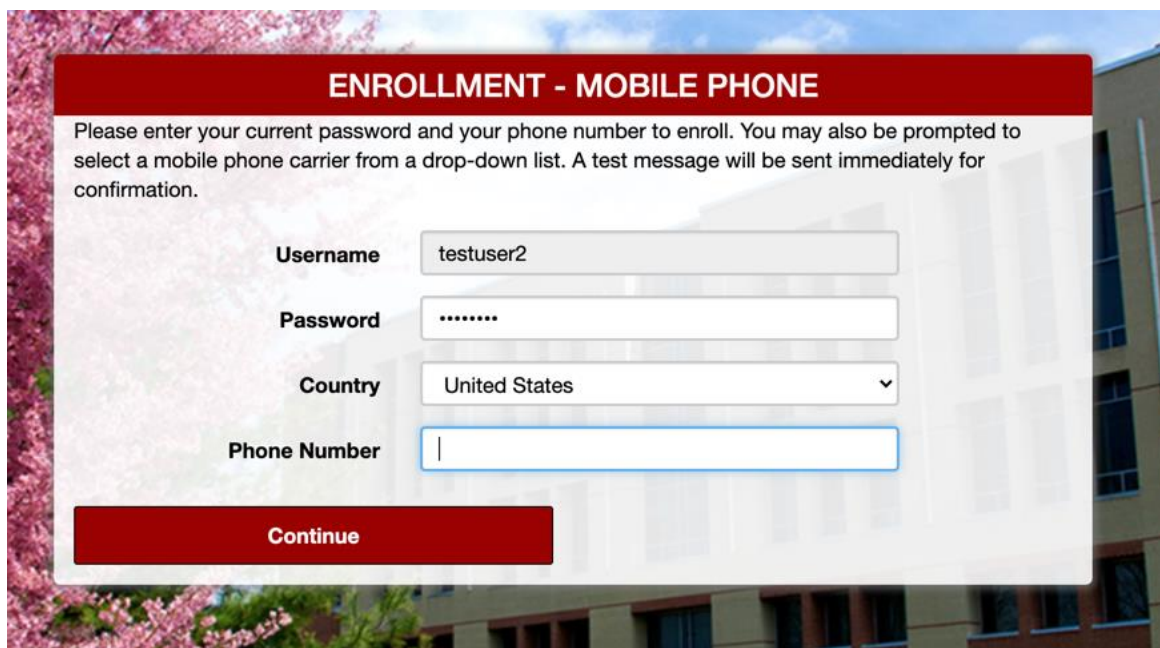
You must enroll **1 of the 2** methods shown below. This can be used to prove your identity should you forget your password in the future. Please choose an option below then click Continue. You can skip this enrollment **2** more times before being forced to enroll.

Username testuser2

☒ Personal phone number
☐ Personal email address

Continue **Skip**

Step 6. If you enrolled your mobile phone or your email, you will need to enter your information. This is the enrollment screen for a mobile phone. Enter your phone number and click continue.



ENROLLMENT - MOBILE PHONE

Please enter your current password and your phone number to enroll. You may also be prompted to select a mobile phone carrier from a drop-down list. A test message will be sent immediately for confirmation.

Username testuser2

Password

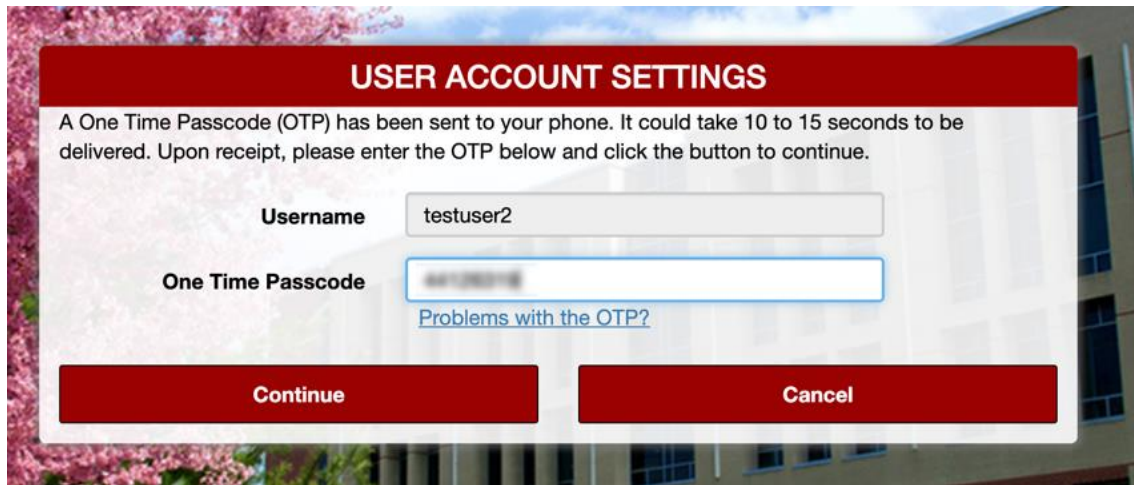
Country United States ▼

Phone Number |

Continue

Step

Step 7. Check for a text message on your mobile phone for the one-time passcode (OTP). Enter the code and click continue.



USER ACCOUNT SETTINGS

A One Time Passcode (OTP) has been sent to your phone. It could take 10 to 15 seconds to be delivered. Upon receipt, please enter the OTP below and click the button to continue.

Username

One Time Passcode

[Problems with the OTP?](#)

Continue **Cancel**

Step 8. If you entered the correct code, you will receive a success message.



USER ACCOUNT SETTINGS

Action Successful

[Try to continue logging in](#)

Step 9. You must accept the Terms of Use and Usage Policy. Click the checkbox and hit the Accept button. The background image will change on this screen to the Yocum Library image.



The screenshot shows a red background with the RACC logo at the top center. Below the logo is a white rectangular box containing the following text:

Terms of Use

Please accept the **Terms of Use** (Last updated 19 December 2019), and **Privacy Policy** (Last updated 19 December 2019) to continue.

Usage Policy

Please accept RACC's Terms of Use
Please accept RACC's Privacy Policy

☐ I accept the Terms of Use, Privacy Policy, and Usage Policy

At the bottom of the white box are two buttons: a light gray button labeled "Decline" and a red button labeled "Accept".

After accepting the Terms of Use, users will be greeted with a Welcome screen and a 6-step walk-through. Please take a couple minutes to step through this process.


See the 6 screenshots below.

Activity

All Activity

Your activity feed pulls updates relevant to you new since your last visit

✓ Okay



Welcome to RACC!

RACC is your one-stop-shop connecting you with the systems, people, information and updates you'll need to succeed at Reading Area Community College.

Take 30 seconds to learn about RACC

Get Started

Discover

Your activity feed pulls updates relevant to you new since your last visit

Favorites

Groups

Departments

Online Learning

Canvas

Online Learning

Tools

Everyday Tools

Information

Groups

2 of 6

Groups connect you with relevant announcements, conversations, events and resources at Reading Area Community College. You've already been added to some Groups and you can find more via Discover or by clicking on the 'Groups' heading.

Skip

Previous

Next

Could use some improvements.

Online Learning

Canvas

Online Learning

Tools

▶ Everyday Tools

▶ Information

▶ Library Resources

Pages

▶ Human Resources

▶ Information Technology

✓ Okay

Tools

1 of 6

Tools are personalized links that give you one-click access to other systems and apps at Reading Area Community College. We've added some important Tools to your menu, but you can always click on the 'Tools' heading to explore more.

Skip

Next →

Submit

Tools

▶ Everyday Tools

▶ Information

▶ Library Resources

Pages

▶ Human Resources

▶ Information Technology

▶ Yocum Library

Marty Kelly

Website Manager

1d (edited)

What do you think of the new portal?

Pages

3 of 6

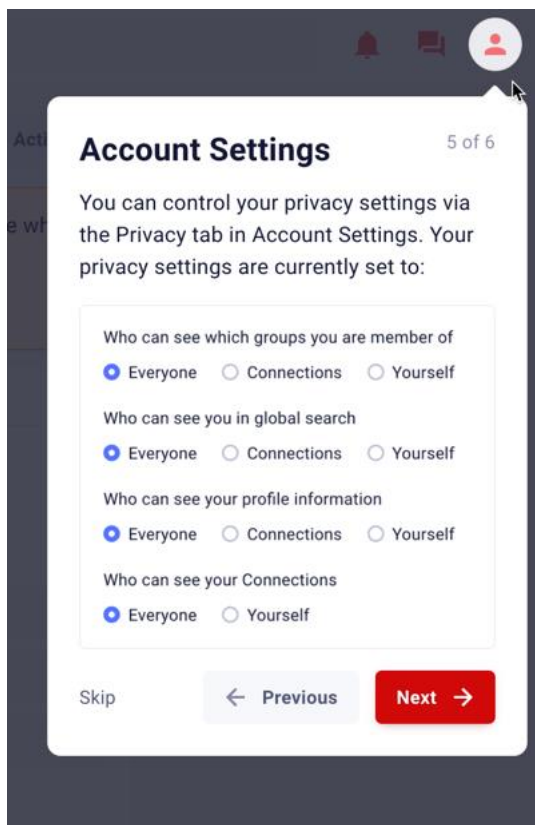
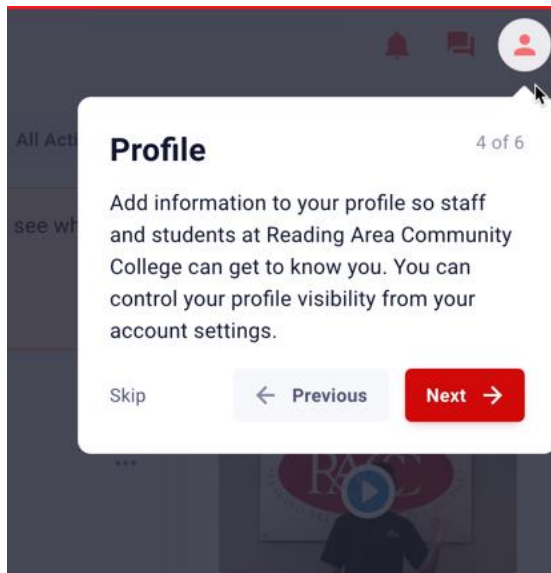
Pages connect you with other websites and information at Reading Area Community College. The most important Pages appear in your menu, and you can quickly find Pages or anything else on RACC by simply searching for it.

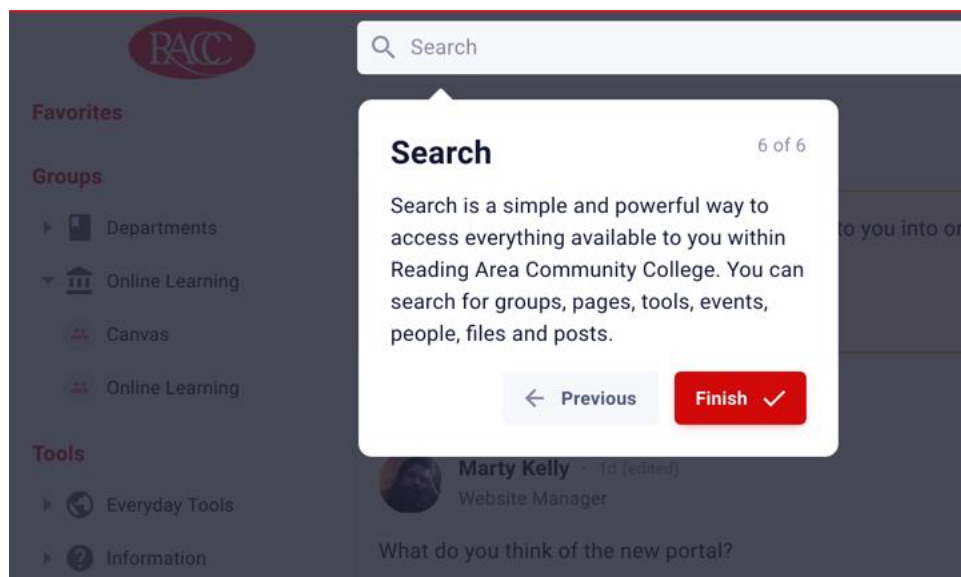
Skip

← Previous

Next →

Write a comment...





Student, Staff and Faculty will see different tools, groups and pages. The following few screenshots display some of the things a student will see.

















Tools – Are links to applications (canvas, email, self-service), services, pages and other information.







Groups – Some groups are required, and some groups users can join if interested. Not all groups are visible to all users. This will depend on your role as a student, staff or faculty member.

Pages – Are similar to what you would find on any website and contain information relevant to current campus users.








Tools

- ▼  Everyday Tools
 -  Bookstore
 -  NetTutor
 -  Omnilert
 -  Pearson/myMath Lab
 -  Self-Service
 -  WCONLINE
- ▼  Information
 -  Calendar Events
 -  Campus Map
 -  Safety and Security
 -  Staff/Faculty Directory
 -  Student Catalog
 -  Student Conduct/Expe...
 -  Student Handbook
- ▶  Library Resources

- ▼  Library Resources
 -  Ancestry
 -  EBSCOhost
 -  Gale
 -  Psychiatry Online
 -  UpToDate

Pages

- ▼  Academic Support
 -  Academic Advising
- ▼  Information Technology
 -  Self-Service
 -  Support for Students



Search



Activity

Notices

Discover

Favorites

Groups

Tools

Everyday Tools

Bookstore

NetTutor

Omnilert

Pearson/myMath Lab

Self-Service

WCONLINE

Information

Discover



Discover new groups, join events that interest you and find peers with similar profiles.

✓ Okay

Groups

Events

People

Any Type



Canvas

Online Learning

Canvas Learning Management System

Reading Area Community College uses the Canvas Learning Management system to deliver course materials to students for online, hybrid, a...

Show more...

Join Group



SGA

Student Life

All RACC credit students, staff, and faculty are welcome at SGA meetings. If you want to become a Senator, contact...

Join Group

RACC on Twitter



Reading Area CC
@RACC_edu

@RACC_edu is open and we look forward to seeing you on campus! We continue to follow the CDC and Prevention guidelines to help you feel safe while visiting the campus. There is still time to sign up for fall classes, starting August 24. racc.edu/admissions



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