

Online Courses for Healthcare Professionals FAQ

How does the online program work?

You can visit our website at <http://healthceu.racc.edu/> to view our list of classes that we offer. You will see course descriptions, objectives, CEU (contact hours) credits and cost. Once you purchase your course, you will receive an immediate confirmation of payment. Within 24-48 hours, you will receive a second email with a user ID, password, a user guide and a website where you can begin your course. Once you have this email, you will be able to access your course 24/7 at your own time and pace.

What if I have computer problems?

If you have computer issues attempting to sign up for a course, please contact Reading Area Community College at 610-607-6220 during business hours (M-F 0830-1600).

Once you access the course, if you have computer problems, please contact Healthstream directly at Customer Service 1-800-521-0574 or Email: customer.service@healthstream.com

What do I obtain once I complete any of these courses?

All of these courses are considered noncredit courses. You will NOT be able to obtain a college degree. However, these courses will count for specialty certifications such as (CEN, CCRN, CNOR etc), annual license CE requirements for Social Workers, Respiratory Therapists and Registered Nurse to name a few. At the conclusion of your course, you will print a certificate of completion.

Who certifies these courses?

Contact hours are provided by HealthStream, accredited by the American Nurses Credentialing Center's Commission on Accreditation.

I noticed that some classes do NOT have CEU's. Why?

Yes, while the majority of these classes have CEU's (contact hours), some do not. Most of these courses are for annual staff competencies, basic review of nursing skills and regulatory requirements. They are not eligible for CEU's (contact hours). However, they will still be accepted as meeting yearly competencies by most agencies.