

Welcome New and Returning Students! I am excited to welcome you to RACC this semester!

In an effort to provide a robust and welcoming new student experience, you will find everything you need to know about getting a great start to your academic experience in your MyRACC portal.

Our New Student Orientation module is easy to use and can be accessed by:

- Logging in to your MyRACC portal
- Going to Tools on the left side of the screen and clicking on the Student Support link
- Scrolling down to the Orientation link to select, then
- Click the red New Student Orientation button to start the online module

Here is some additional information for the first week of classes:

- Academic calendar <https://www.racc.edu/sites/default/files/academics/pdf/2023-2024-Academic-Calendar-Rev-04-18-22.pdf>
- The Bookstore is open during the following hours:
<https://racc.bncollege.com/shop/racc/home> (Links to an external site.)
- Check your class schedule for meeting times and course modality – is your class on campus, remote, hybrid or online?
- Visit Campus Security in the lobby of the Student Union building during the first two weeks of the semester for a student ID and parking permit <https://www.racc.edu/about-racc/safety-security>.

Other important offices:

- Advising appointments & questions: [Advising Center](#), B-209, 610-607-6245, advising@racc.edu
- Cashier/Billing questions: [Cashier's Office](#), B-107, 610-607-6235, cashiersoffice@racc.edu
- Financial Aid questions: [Financial Aid Office](#), B-107, 610-607-6225, financialaid@racc.edu
- Canvas Student Resources <https://www.racc.edu/academics/canvas>
- Technology Support: B-411, 610-372-4721, ex. 5171, helpdesk@racc.edu
- Academic Support: Tutoring Services <https://www.racc.edu/services/achievement-center> located in the Yocum Library - email academicsupport@racc.edu or call 610-607-6248
- Registration Questions: [Records Office](#), B-107, 610-607-6243, records@racc.edu

At RACC, we are committed to creating a welcoming and safe environment where all students can be successful. I look to you, our students, to support our faculty and staff in making our campus a safe place to learn and grow academically.

Best wishes for a safe and successful semester!

Maria Navea Mitchell, Dean of Student Affairs